



level one 30 Wilson St Newtown 2042 Sydney Australia

phone 02 9550 5001 facsimile 02 9550 4001

(effective 1 January, 2009)

Casual and prepaid technical support (ex GST)

hourly	\$160
prepaid 10 hours	5% discount (\$152/hr)
prepaid 20 hours	10% discount (\$144/hr)
prepaid 40 hours	15% discount (\$136/hr)
prepaid 60 hours	20% discount (\$128/hr)
prepaid time must be used within 12 months	
onsite callout	minimum 3 hours. \$4 per km over 20km total return distance
remote (VPN/phone)	no minimum, charged in 6 minute periods

Hosting (ex GST)

domain setup	\$40 each
domain hosting (first domain)	\$75 per annum
domain hosting (further domains)	\$60 per annum

This includes maintenance of the DNS and secondary DNS records and any changes requested by the customer. It does not include any fees to license the domain.

web hosting	We provide custom hosting solutions including SQL databases, WebObjects and Java deployment, PHP, Apache and ongoing support and backup. Please call for pricing information.
-------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Domain name registration (ex GST)

.com.au, .net.au domains	\$90 for 2 years
.com, .net, .org, .biz, .info domains	\$70 for 2 years

All prices are in Australian dollars and are exclusive of GST. Australian residents should add 10% GST.